



Debrief of the ERGP activities since the 49th CERP Plenary meeting in Skopje

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1. ERGP Tasks

Facilitating
consultation &
advising the
Commission

Coordination &
cooperation between
NRAs & the
Commission

ERGP

Ensure consistent
application of the
Postal Services
Directive

Progressive
convergence &
increased skills

1. ERGP Structure



A. Members and Observers

The group is composed of 28 NRAs from EU Member States.
+ observers (EC, EEA countries and candidate countries)

B. Chair and Vice-Chairs

Chair

Mr. Feliksas Dobrovolskis, Director General at the Lithuanian regulatory authority (RRT) – ERGP Chair 2015

Vice-chairs

Mr. Catalin Marinescu, Director at Romanian regulatory authority (ANCOM) – Chair of ERGP in 2014

Mr. Veselin Bozhkov, Chairman of the Bulgarian Communications Regulation Commission (CRC) - ERGP Chair in 2016

C. Expert Groups

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1. ERGP Workgroups

Regulatory Accounting / Price regulation

Implementation and evolution of the USO

End-user satisfaction and monitoring of market outcomes

European cross-border e-commerce parcels delivery



ERGP key activities in the second half of 2014

- ERGP stakeholders workshop on 19th November 2014
 - ERGP Plenary on the 20th November 2014

2. The ERGP stakeholders workshop on the future of the Universal Service on 19th November 2014 in Bucharest



- Based on the issues raised by the discussion paper, stakeholders expressed their opinions on the perspectives and sustainability of the US at EU level
 - More than 30 contributions
 - More than 180 participants



2. ERGP stakeholder workshop - Purpose



- The ERGP workshop and the public consultation are aimed at collecting inputs provided by stakeholders on the issues identified in the ERGP discussion paper on the Universal Service implementation
- All inputs will be included in the final ERGP Report



2. ERGP stakeholder workshop - Issues identified

More specifically, the discussion paper identified and investigated the following five main categories of issues:

1. Current situation of USO
2. Changing of the USO scope over the last 10 years
3. USO and market players
4. Net cost and unfair burden over the last 10 years
5. USP designation and financing mechanisms

2. ERGP stakeholder workshop – The questions under consultation



Based on the gathered information and the outcomes described, ERGP addressed some key questions to the stakeholders, focused on:

US definition

- What could the common European minimum scope look like?
- What essential elements should be guaranteed?
- What essential elements need to be regulated?
- How essential is it to have a uniform base level taking the need for country specific solutions into consideration?
- Which user categories should be targeted by the USO? Individuals, individuals in rural areas, disabled in rural areas, small offices and/or home offices? Is it possible to identify changes in this respect in a forward looking perspective?

USP designation

- Is it necessary to designate an USP for the provision of USO?
- In the perspective of a changing postal market, what could be a reasonable designation period and a relevant designation process?

US financing mechanism

- Does the current scope of the USO lead to excessive costs?
- Would changes in the scope of USO affect the possibility to finance US for instance by a compensation fund (and if so in what way and with what consequences)?

Competition

- Could tariff regulation (e.g., affordable prices and VAT exemption) introduce a competitive distortion on postal markets?
- Could there be a reason for protecting competitors through the USO?

2. ERGP Plenary of the 20th November 2014



During the ERGP plenary meeting of 20th November, the ERGP members adopted a series of documents, notably the:

- "ERGP Report on best practices in the field of consumer protection, quality of service and complaint handling" - ERGP (13) 32
- "ERGP Report on tariff regulation in the context of volume decline" - ERGP (14) 22
- "ERGP report on the benchmarking of the universal service tariffs" - ERGP (14) 23
- "ERGP Report on the quality of service, complaint handling and consumer protection 2013 – an analysis of trends" - ERGP (14) 24

2. ERGP Plenary of the 20 November 2014



- "ERGP Report on the implementation of the 2012 ERGP report on indicators for monitoring the postal market" - ERGP (14) 25".
- "ERGP Opinion on a better understanding of European cross-border e-commerce parcels delivery market(s) and the functioning of competition" - ERGP (14) 26 at the request of the European Commission
- Draft ERGP Work Programme 2015



ERGP Work Programme 2015

3. ERGP Work Program 2015



	Focus	Timing
Regulatory Accounting/ Price Regulation	<p>1° ERGP Internal Report on the calculation of cost standards to assess potential predatory or excessive pricing of the USPs in the postal sector</p> <p>2° ERGP Report on comparative working methods for forecasting costs in the postal sector for price-cap regulation</p>	<p>End of 2015</p> <p>Mid of 2016</p>
Implementation and evolution of the USO	<p>ERGP Report on the implementation of the Universal Service in the postal sector and analysis of the effects of the market and other developments on the scope and long term sustainability of the USO</p>	<p>End of 2015</p>

3. ERGP Work Programme 2015



End-user satisfaction and monitoring of market outcomes

Market developments and effects of regulation

QoS and end user satisfaction

Focus

Timing

ERGP report on quality of service,
complaint handling and consumer
protection indicators 2014 – an
analysis of trends

End of 2015

ERGP report on core indicators for
monitoring the European postal market

End of 2015

3. ERGP Work Programme 2015



Follow-up to the
Green paper on
cross-border
parcel delivery
and e-commerce

Focus

ERGP report on legal regimes applicable to European domestic or cross-border e-commerce parcels delivery and, particularly, any provisions that could be in conflict with each other (that could (be held to) apply differently to undertakings providing like services)

Timing

End of 2015